FAQs

Adult Parties at Hart + Co

Q: Is there a min or max amount of painters for your parties?

A: There is a minimum of 8 painters for our parties but no maximum! If your group is smaller, try our Pottery Painting Experiences instead.

Q: How long do your pottery painting parties last for?

A: Party bookings are 2 hours. This is plenty of time for painting and refreshments but if you would like to extend your booking for food, this can be arranged directly with Hart + Co subject to availability.

Q: Can I arrive early to decorate the table?

A: There may be a booking before yours and so Your table may not be ready for you if you arrive early - please contact Hart + Co to make any arrangements outside of your booking time.

Q: I'd like to book and reserve the date now but I'm still confirming exact numbers - how does this work?

A: No problem -if this is the case, we can book you in for your ideal party size. Once you know your final numbers, we can make any adjustments needed to your invoice before you make payment.

Q: I'd like to make a booking, is it best to contact Crazy Kiln or Hart + Co to do this?

A: It's best to contact Crazy Kiln to make the booking and we will make the reservation and co-ordinate your party with Hart + Co. We may put you in touch with the team at Hart for any special arrangements.

Q: When do you take payment for the party?

A: Crazy Kiln take full payment for the pottery side of the party at the point of booking. Any food or drinks, in additonal to your chosen package, can be paid for on the day to Hart + Co

Q: What is your cancellation policy?

A: Please let Crazy Kiln know asap if you need change your numbers, cancel or rearrange your party. Crazy Kiln will fully refund the pottery side of your booking if a min of 48 hours notice is given. After this time, a partial refund may be given.

Q: Will there be someone there to help?

A: a crazy kiln or Hart team member will be your host. They will set up the pottery painting ahead of your booking and introduce the pottery painting to your group. We don't like to chat for too long as we know you just want to get started ! Instructions are also provided which include some tips and guidance to help you whilst you paint independently.

Q:After the party, When will the pottery be ready to collect?

A: the turnaround time for paint-your-own pottery to be glazed and fired is approx. two weeks - As soon as it is ready for collection, Crazy Kiln will be in touch.

Q: Where do I collect the finished pottery from?

A:Collection of your pottery is from the Kenilworth studio, once your pottery is ready, we will be in touch with the collection details.